

Helpline, Email Support and Live Chat Volunteer Training Schedule: Provisional schedule October 2024

Training Session	Date	Time
Introduction and Reflective Practice	Wednesday 2 nd October	6:30-9pm
1. Rape	Saturday 5 th October	10am-4pm
2. Childhood Sexual Abuse & Supporting Young Women	Saturday 12 th October	10am-4pm
3. Suicide, Self-Harm & Eating Disorders	Saturday 19 th October	10am-4pm
4. Ritual Abuse and Dissociative Identity Disorder	Saturday 26 th November	10am-4pm
Break – no training this week	Saturday 2 nd November	
5. Live Chat and Email: Skills and Practice Workshop	Saturday 9 th November	10am-4 pm
6. Prostitution and Helpline Workshop	Saturday 16 th November	10am-4pm
Policies & Procedures	Wednesday 20 th November	6:30-9pm

Additional information

- ❖ Shadowing shifts for each service – helpline, email and live chat - will take place throughout October, November and, possibly, December.
- ❖ All training sessions above will take place **face to face** in a venue in **Cambridge**.
- ❖ Participants are expected to attend **all of the sessions**.
- ❖ There will be some **additional reading/viewing** each week.
- ❖ Cambridge Rape Crisis Centre will endeavour to facilitate the sessions at the times and dates listed above. However, some sessions may be swapped or changed due to circumstances such as trainer’s availability or illness.