

Helpline, Email Support and Live Chat Volunteer Training Schedule: Provisional schedule June 2024

Training Session	Date	Time
Introduction and Reflective Practice	Wednesday 5 th June	6:30-9pm
1. Rape	Saturday 8 th June	10am-4pm
2. Childhood Sexual Abuse & Supporting Young Women	Saturday 15 th June	10am-4pm
3. Suicide, Self-Harm & Eating Disorders	Saturday 22 nd June	10am-4pm
4. Ritual Abuse, Dissociative Identity Disorder and Prostitution	Saturday 29 th June	10am-5:30pm
5. Live chat and email: skills and practice workshop	Saturday 6 th July	10am-4 pm
6. Helpline: skills and practice workshop	Saturday 13 th July	10am-4pm
Policies & Procedures	Wednesday 17 th July	6:30-9pm

Additional information

- ❖ Shadowing shifts for each service – helpline, email and live chat - will take place throughout June, July and, possibly, August.
- ❖ All training sessions above will take place **face to face** in a venue in **Cambridge**.
- ❖ Participants are expected to attend **all of the sessions**.
- ❖ There might be some additional reading/viewing each week.
- ❖ Cambridge Rape Crisis Centre will endeavour to facilitate the sessions at the times and dates listed above. However, some sessions may be swapped or changed due to circumstances such as trainer’s availability or illness.